
TRAVIAN: LEGENDS ON TOUR 2018

COMMUNITY MANAGEMENT WORKSHOP NOTES

FORUM RULES

Conclusion:

- The guests raised the request to have the same forum rules for every community.
TG: Since the forum merger the forum rules are the same in every community.

PILLORY

Conclusion

- The guests raised the request to have back the pillory list as a wall of shame.
TG: It was removed due to privacy law and cannot be implemented again.

FORUMS: CHANGE/EDIT FUNCTION

Players express their desires for changing this function so that it's possible to edit a thread even after days with the main purpose of having Hall of Fame always updated properly.

TG:

- It was changed due to several reasons:
 - o Thread starters changing the initial post long after the posting date, was especially problematic with popular threads (changing opinion etc.)
 - o Players posting insulting replies, then changing the content later
 - o Forum contest complications
- Right after the event we have decided to give it a shot once again and we changed it back to permanent editing, this will be reversed if we see that it creates issues in any community.

FORUMS: GENERAL

- Players request a feature to show upcoming server starts. They want them to be more visible, like a month calendar with servers starts/events etc.

- TG: We are currently not able to provide the information with a month in advance because things from time to time might change, but we will try to find a solution, this might take a bit of time.
- Mentions of too much spam on UK. Suggests more volunteers.
 - TG: Aware and working on it. Due to a new version of Burning Board, the plugin to assist is not working (based on a very old version of the forum software). This year we will update to WBB5 and we hope that the version provides with more feature to fight better against spambot. Currently is all manual work, there is no way to block them automatically.